**Student FAQs related to P+/P-/W/I**

1. **What if I have forgotten my Banner Self-Service login credentials?**
   
   Students access Banner through www.rbc.edu-->Info for Statesmen-->Banner-->Enter R number, Enter Pin. If you cannot remember your pin and need a reset, dial 804-862-6100 and choose Option 3.

2. **What if I choose to do nothing?**
   
   Students may choose the grade mode they would like applicable to each class. *If the student does not make any change to any class, the default is the standard grade mode (A,B,C,D,F).*

3. **Why do I have a course that does not allow me to choose the grade mode?**
   
   If a course does not have credits assigned (a lab for example), there is no grade mode to be chosen.

   Also, if a course is a developmental course (ENGL 099 or MATH 100), there is no need for grade mode to be chosen. A developmental course is not taken for credit and does not count toward GPA. As long as the student passes the course, they are allowed to move on to the credit bearing next level course and the credits count in their Satisfactory Academic Progress (SAP) calculations for financial aid.

4. **Why do I see a choice to choose Audit as a grade mode?**
   
   Unless you originally signed up for auditing a course, you should not choose this option. It does not award any credit to you.

5. **When do I have to decide about which grading scale I choose?**
   
   All students will need to make a decision in Self-Service Banner by midnight on **May 10th**. If you choose a grading scale and change your mind, you can make changes until midnight on May 10th. **After this time, no further changes can be made.**
6. **How does this new grading scale affect my financial aid?**

   If you receive a P+ or P- it will not affect your GPA or Satisfactory Academic Progress (SAP) for Financial Aid. If you have an "F" in the course you will be withdrawn. A withdrawal (W) will not affect your GPA but could impact SAP.

   If you elect to take an “I” for Incomplete this could impact both your SAP and your GPA depending on whether you complete the work as scheduled.

   If you have questions about your choice and your financial aid, please call 804-862-6100 and choose Option 4.

7. **Will this choice affect my military benefits?**

   Please contact Daina Winfield for military related questions at (804) 862-6100, ext. 9809.

8. **Do I need to inform my Learner Mentor or Professor of my choice?**

   No, you do not need to inform anyone of your choice after you have made the selection within Banner. The instructor will not know if you have chosen the P+/P- grade option.

9. **Does this mean that once I choose the P+/P- option the semester is over for me and I am done with the course?**

   No, the course is not complete until all course work is complete. Most courses include a final exam or assignment during May 5-11, so students should not stop submitting their assignments.